
Goal: PUBLIC SAFETY***Desired Community Condition(s)*****Residents are safe from crimes against persons and property.****Residents feel safe in their neighborhoods, schools, and the community.****Program Strategy:CORRECTIONS/DETENTION**

21503

Provide safe, secure, and humane environment for staff and inmates.

Department: METROPOLITAN DETENTION CENTER***Service Activities***

Security

Inmate Services

Strategy Purpose and Description

The purpose is to serve and protect the citizens of Albuquerque and surrounding areas by providing for the care, custody, and control of legally incarcerated inmates in a safe and secure environment. This is accomplished by providing training to security staff, safety programs, and inmate care which includes educational, nutritional, medical, mental health, treatment and counseling services.

Policies and Procedures of the Corrections/Detention Department follow national standards set forth by the American Correctional Association Standards for Adult Local Jails.

Changes and Key Initiatives

Re-Apply for American Correctional Association Accreditation. Continue to contract with a Judge Pro-tem to review inmate cases for population control.

Implement an Inmate medical co-payment and processing fee program. Implement Strategic Risk Management Plan, the plan will train staff in 11 objectives and strategies designed to provide a safe and secure environment for staff and inmates.

Implement a medical co-payment charging inmates for medical visits, in order to offset medical costs.

Implement a booking processing fee.

In FY/05 the department will investigate relief factors for staffing to reduce current overtime expenditures by 10%.

The department will deploy a management development and learning system to increase staff retention and decrease supervisory complaints.

IN FY/05 improve inmate classification to ensure compliance with ACA standards.

Develop and deploy an improved case management system in FY/05.

Develop a weekly reporting system for the Center laundry.

Develop a process that tracks and maintains the quality of Inmate Food Services in FY/05.

Input Measure (\$000's)

2001	260	260 CORRECTIONS AND DETENTION FUND	22,447
2002	260	260 CORRECTIONS AND DETENTION FUND	22,447
2003	260	260 CORRECTIONS AND DETENTION FUND	35,454
2004	260	260 CORRECTIONS AND DETENTION FUND	34,040
2005	260	260 CORRECTIONS AND DETENTION FUND	37,328
2006	260	260 CORRECTIONS AND DETENTION FUND	41,542

<i>Strategy Outcome</i>	<i>Measure</i>	<i>Year</i>	<i>Project</i>	<i>Mid Year</i>	<i>Actual</i>	<i>Notes</i>
-------------------------	----------------	-------------	----------------	-----------------	---------------	--------------

A safe, secure and humane environment for inmates	<i>% reduction in tort claims</i>	2002	25%		23%
	<i>number of inmates in disciplinary segregation</i>	2003	tbd		1801
	<i>number of inmates in disciplinary segregation</i>	2004	TBD		1,896
	<i>number of inmates in disciplinary segregation</i>	2005	TBD		10
		2006	TBD		

<i>Strategy Outcome</i>	<i>Measure</i>	<i>Year</i>	<i>Project</i>	<i>Mid Year</i>	<i>Actual</i>	<i>Notes</i>
A safe, secure and humane environment for staff	<i>% reduction in worker comp. claims</i>	2002	5%		7%	
		2003	5%		4%	
		2004	5%		4%	
		2005	5%		5%	
		2006	5%			

<i>Strategy Outcome</i>	<i>Measure</i>	<i>Year</i>	<i>Project</i>	<i>Mid Year</i>	<i>Actual</i>	<i>Notes</i>
Prisoners are securely held.	<i># escapees or inappropriate releases</i>	2004	TBD		10	
	<i># escapes or inappropriate releases</i>	2005	TBD		0	
		2006	TBD			

Goal: PUBLIC SAFETY
Parent Program Strategy: CORRECTIONS/DETENTION
Department: METROPOLITAN DETENTION CENTER

Service Activity: Security

2122000

Service Activity Purpose and Description

Provide inmate security by fostering a safe environment for both staff and inmates.

Through a recruitment officer the department has been able to recruit highly qualified individuals from the military. Through mandatory security and safety training, Correction Officers can defend themselves against aggressive inmates, identify possible problems, reduce inmate assaults, and ensure that the incidence of hazardous contraband is reduced.

These programs follow ACA standards.

Changes and Key Initiatives

Increase Employee Awareness of Direct Supervision
 Implement a safety program to promote personal safety.
 Market Principles of Direct Supervision.

Input Measure (\$000's)

2002	260	260 CORRECTIONS AND DETENTION FUND	13,971
2003	260	260 CORRECTIONS AND DETENTION FUND	22,051
2004	260	260 CORRECTIONS AND DETENTION FUND	19,805
2005	260	260 CORRECTIONS AND DETENTION FUND	21,072
2006	260	260 CORRECTIONS AND DETENTION FUND	22,308

Strategic Accomplishments

Contracted with a Judge Pro-tem to review inmate cases to control inmate population.
 Created a lateral entry program to recruit experienced officers throughout the state.
 Increased wages for all security personnel to improve recruitment and reduce the turnover rate.

Output Measures	Year	Projected	Mid-Year	Actual	Notes
# of employees trained	2001				
	2002	522		410	

Output Measures	Year	Projected	Mid-Year	Actual	Notes
avg. daily pop. of prisoners	2001	1350		1457	
	2002	1480		1410	
Avg daily pop. of prisoners	2003	1500		1680	
Average daily population of prisoners	2005	TBD		2058	
	2006	TBD			

Output Measures	Year	Projected	Mid-Year	Actual	Notes
# of prisoners booked	2001	30,000		34,323	

	2002	35,000	37,697
	2003	38,000	40,493
# prisoners booked	2005	TBD	9527
	2006	TBD	

Quality Measures	Year	Projected	Mid-Year	Actual	Notes
% of employees have full understanding of direct supervision.	2004	tbd		380	ewp constraint

Quality Measures	Year	Projected	Mid-Year	Actual	Notes
Inmate incidents managed without use of force.	2005	TBD			Use of force indicients per 100 inmates
	2006	TBD			

Quality Measures	Year	Projected	Mid-Year	Actual	Notes
Accident free miles of transport of inmates.	2005	TBD			
	2006	TBD			

Quality Measures	Year	Projected	Mid-Year	Actual	Notes
% Facility Staff completing madated Basic Training	2005	TBD		95%	
	2006	TBD			

Goal: PUBLIC SAFETY
Parent Program Strategy: CORRECTIONS/DETENTION
Department: METROPOLITAN DETENTION CENTER

Service Activity: Inmate Services

2131000

Service Activity Purpose and Description

The purpose is to provide food service, medical service and mental health services to inmates. These services are provided through contracts with Canteen, CMS and UNM. All the contracts meet the required standards as set forth by the American Correctional Association.

Inmate Services also provides Case Managers who support the inmate connection between the inmate and their family.

Changes and Key Initiatives

Contracted out for Food and Laundry Services to improve cost efficiency

Input Measure (\$000's)

2002	260	260 CORRECTIONS AND DETENTION FUND	8,476
2003	260	260 CORRECTIONS AND DETENTION FUND	13,403
2004	260	260 CORRECTIONS AND DETENTION FUND	14,235
2005	260	260 CORRECTIONS AND DETENTION FUND	16,256
2006	260	260 CORRECTIONS AND DETENTION FUND	19,234

Strategic Accomplishments

<i>Output Measures</i>	<i>Year</i>	<i>Projected</i>	<i>Mid-Year</i>	<i>Actual</i>	<i>Notes</i>
# of inmates receiving medical services	2001			48,645	
	2002	49,520		49,520	
# of inmates receiving medical services	2003	49,520		40,493	
	2004	49,520		38,354	
	2005	49,520		52,757	
	2006	49,520			

<i>Output Measures</i>	<i>Year</i>	<i>Projected</i>	<i>Mid-Year</i>	<i>Actual</i>	<i>Notes</i>
# of inmates receiving psychiatric services	2001			2,544	
	2002	2,549		2,549	
# of inmates receiving psychiatric services	2003	2,549	2,549	2,664	
	2004	2,549	2,549	3,880	
	2005	2,549		2,500	

2006 2,549

Output Measures	Year	Projected	Mid-Year	Actual	Notes
# of inmates referred for psychiatric services	2001			25,320	
# of inmates referred for psychiatric services	2002	33,523		33,523	
# of inmates referred for psychiatric services	2003	33,523	33,523	36,500	
	2004	33,523	33,523	36,500	
	2005	33,523		33520	
	2006	33,523			

Output Measures	Year	Projected	Mid-Year	Actual	Notes
# meals served to inmates	2005	TBD		3513500	
	2006	TBD			

Quality Measures	Year	Projected	Mid-Year	Actual	Notes
# of inmate tort claims filed	2001			44	
# of inmate tort claims filed	2002	44		44	
	2003	44		113	
	2004	44		114	
	2005	44		40	
	2006	44			